

Lifetime warranty (25-years) for replacement on Armada devices installed in Canada

This 25-year product refund or replacement warranty applies to Galeos Armada Surge Protection® ("Armada") products installed in Canada from the date of purchase made directly from Armada or an Authorized Distributor in the event that the product has a manufacturing defect (design, materials and/or assembly) on leaving the factory. Armada warrants, to the original purchaser, that the product installed in Canada will be free from defects in workmanship and/or materials under normal conditions and appropriate use that meets all the requirements of the National Electrical Code of Canada (including the US NEC®) for a period of 25 years and subject to the terms below.

Eligibility conditions

For the warranty to be valid all the following conditions must be met:

1. The product must have been purchased directly from Armada or an Authorized Distributor.
2. The product must be installed in Canada.
3. The product must be used by the original purchaser of the product at the time of the claim.
4. The electrical system in which the surge protector is installed must be properly grounded.
5. The installation and wiring must comply with the Canadian Electrical Code, the NEC® American Electrical Code, and the National Electrical Code in the country where the product was installed.
6. The product and the connected devices on the same electric panel must be properly installed and connected in accordance with the manufacturer's instructions.
7. The connected devices on the same electric panel must be UL® or CSA® listed.
8. The SPD enclosure may not be opened under any circumstance by anyone other than an Armada Surge Protection employee.
9. The application for warranty must be made within 30 days of the failure and must be accompanied by the receipt of the damaged devices, or the warranty is null and void.
10. Armada reserves the right to inspect the damaged components and the place of use. An evaluation from experts mandated by armada will determine if the protector has accomplished his task before the damages.
11. This coverage is second to any other warranty, service agreement and other applicable insurance.

This warranty is not assignable and non-transferable, and applies only to the original purchaser.

Repair or refund for damage to properly installed equipment

If Armada recognizes the failure of the Surge Protector before accomplishing his task and of electrical equipment (example: motor, servers, cooling machine, emergency electrical system) properly installed inside and connected to the same electrical panel as the Armada product that was damaged due to failure in its manufacturing or defects in materials, and subject to the other eligibility conditions set out herein, then Armada undertakes to reimburse such electrical equipment for its fair market value for up to \$10,000.00 per damaged appliance and for up to \$150,000.00 for all damaged device coverage.

"Properly installed" is any equipment that is installed and cabled in accordance with Canadian, provincial, and US (NEC®) requirements, as well as the legal electrical specifications of the country in which the product is installed.

Contact information

For general questions about warranty or product use, or to enforce warranty, contact Armada Surge Protection: info@armadasurge.com

Limited warranty

Armada will repair or replace the product at no cost.

The guarantee does not cover damage to the device in case of Acts of God and / or natural disasters **(including continuous overvoltage exceeding the norms in relation to which the power grid was built and direct lightning strikes).**

The warranty does not cover any damage caused if the installation of the Armada product or any of the products connected to the same electrical panel do not comply with the instructions listed in the installation manual, the Canadian Electrical Code, the American Electrical Code (NEC®), the national standards of the country where the product is installed.

The warranty does not cover any installation and / or wiring that does not comply with the Canadian Electrical Code, the American Electrical Code (NEC®) and local, state or provincial codes, and an installation that has not been performed by a qualified technician or electrician who holds his appropriate certification.

The warranty does not cover any damage caused by any modification made inside or on the SPD enclosure by an individual or a company other than Armada or by use of the product for purposes other than those to which it was designed.

The warranty does not cover any damage caused if the electrical wires connected to the Armada product are damaged or stripped.

The warranty does not cover any damage caused while transporting the distributor's product to the Armada product's location.

This warranty does not cover the reimbursement of labor, transportation, access, removal of existing SPD, installation, temporary power, or any other expenses incurred in the repair or replacement of the defective product.

ARMADA SHALL NOT BE LIABLE FOR ANY DIRECT OR INDIRECT DAMAGES. THIS LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED. INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

ANY DISPUTE OR DISPUTE RELATING TO THE APPLICATION OF THIS WARRANTY WILL BE TAKEN BEFORE THE COURTS OF THE JUDICIARY DISTRICT OF GRANBY, QUEBEC, CANADA, AND THIS EXCLUDING ANY OTHER JURISDICTION OR DISTRICT.